



UpStreet FAQ's

What happens in UpStreet?

Every Sunday we plan a full hour of fun for your child! The hour includes an engaging large group gathering followed by a more personal small group time. On UpStreet we believe the Bible should never be boring, worship can be really loud, and good leaders always care. We want UpStreet to be the best part of your child's week!

What time do I need to arrive?

Check in opens at 8:10 am for the 8:30 am services, 9:45 am for the 10:00 am service and 11:15 am for the 11:30 am service.

How do I register my child?

When you arrive, go to the check in desk in the foyer. A team of helpful volunteers will greet you at the desk. You will fill out a guest registration form and they will enter you in our secure database system.

You may also fill out the form [online](#) or on the [Northpoint App](#) prior to Sunday to save your family some time. Then proceed to the Kids Check-In desk on Sunday with your confirmation email to check-in your kids.

What about allergies or special needs?

Please notify us of ANY and ALL allergies, medical and/or behavioral special needs on the space provided on the guest registration form. Allergies will be placed on your child's printed name tag, but please also notify the small group leader.

For children with medical or behavioral special needs, we pair them with a "buddy" who will be their personal guide to help them have a successful hour. If your child might be in need of a "buddy" please email our UpStreet Director, [Kayla Blankenship](#), in advance or let us know when you check-in, so we can best accommodate their needs.

Wellness

Children who have shown signs of fever, vomiting, or other contagious illnesses should be symptom- and fever-free for 24 hours before coming to UpStreet.

How can I be sure my child is safe?

Your child will receive a name tag with a unique set of numbers and letters at the bottom that matches a corresponding parent tag. Your parent tag will allow you access to the UpStreet hallway and is matched with your child's name tag to ensure safety. You don't have to wear them, just keep them close and available!

All UpStreet Volunteers are carefully trained and background checked before serving in your child's classroom.

What if you need to get in contact with me during the service?

If we need to contact you for any reason, "US" and your parent number will be displayed on the screen in the auditorium.

What is a small group?

Your child will be placed in a small group with caring leaders and other kids their age. The small group time allows children to build quality friendships and discuss how that week's lesson applies to their life.

What is large group?

Large Group is a fun and engaging time where children come together for games, music, and teaching from the Bible. It's a lot of fun and something your child won't want to miss!

What do you teach?

We work hard to help each child understand and embrace these three basic truths:

- I need to make the *WISE* choice.
- I can *TRUST* God no matter what.
- I should treat *OTHERS* the way I want to be treated.

What is a Parent Cue?

The Parent Cue is created to help you engage in conversations with your child outside of Sunday mornings about what they are learning on Sunday mornings! It includes a summary of what they are learning each month and provides conversation starters for you to have while you're driving, eating, or getting ready for school. You can find the Parent Cue online at npaustin.com/elementary or by downloading our app at <https://a3a.me/northpoint> and clicking the UpStreet Parent Cue icon.

My child is interested in baptism. What is your process?

That's awesome! We're excited for you. Please email upstreet@npaustin.com for more information!

[For more information and resources, check out our Northpoint Parents Page!](#)